# Convenient and accessible identity theft protection

### Download the ID Watchdog Mobile App today

63%

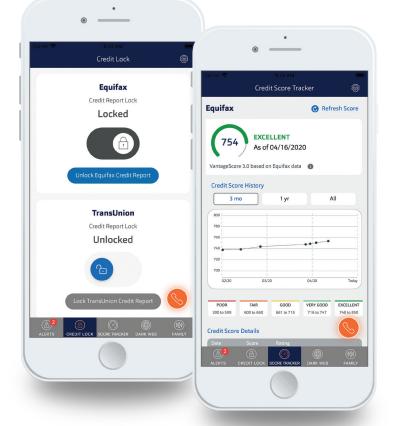
of consumers say mobile apps make their life easier.<sup>1</sup>

**ID WATCHDOG MOBILE APP** 

Keeping a pulse on your personal and financial information has never been easier. Through the ID Watchdog<sup>®</sup> Mobile App, you can easily access identity theft protection features right from your phone. Now, you don't have to worry about missing an alert when you're on the go.

## Powerful protection features — anytime, anywhere

- Receive alerts, immediately drill into details and any steps you should take, and flag alerts for follow-up
- Lock or unlock access to your single-bureau credit report (Equifax<sup>®</sup>) or multi-bureau credit reports (Equifax and TransUnion<sup>®</sup>), with certain exceptions<sup>2</sup>
- Activate an Equifax Child Credit Lock
- See your VantageScore<sup>®</sup> 3.0 credit score based on Equifax data and how it's trending over time
- Add or edit wallet contents or login credentials for Dark Web monitoring<sup>3</sup>
- View a list of family members included on your plan
- Contact Customer Care with one-touch calling, 24/7/365



#### What You Need to Know

The credit scores provided are based on the VantageScore 3.0 model. For three-bureau VantageScore credit scores, data from Equifax, Experian<sup>®</sup>, and TransUnion<sup>®</sup> are used respectively. Any one-bureau VantageScore uses Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

#### <sup>1</sup>https://think.storage.googlapis.com/docs/mobile-app-marketing-insights.pdf

<sup>2</sup>Locking your Equifax credit report will prevent access to it by certain third parties. Locking your Equifax credit report will not prevent access to your credit report at any other credit reporting agency. Entities that may still have access to your Equifax credit report include: companies like ID Watchdog, which provide you with access to your credit report or credit score, or monitor your credit report as part of a subscription or similar service; companies that provide you with a copy of your credit report or credit score, upon your request; federal, state, and local government agencies and courts in certain circumstances; companies using the information in connection with the underwriting of insurance, or for employment, tenant or background screening purposes; companies that have a current account or relationship with you, and collection agencies acting on behalf of those whom you owe; companies that authenticate a consumer's identity for purposes other than granting credit, or for investigating or preventing actual or potential fraud; and companies that wish to make pre-approved offers of credit or insurance to you. To opt out of such pre-approved offers, visit www.optoutprescreen.com.

<sup>3</sup>Dark Web Monitoring scans thousands of internet sites where consumers' personal information is suspected of being bought and sold and is constantly adding new sites to those it searches. However, the internet addresses of these suspected internet trading sites are not published and frequently change, so there is no guarantee that ID Watchdog is able to locate and search every possible internet site where consumers' personal information is at risk of being traded.

### Frequently asked questions

#### Q: How do I download the ID Watchdog<sup>®</sup> Mobile App?

A: ID Watchdog subscribers can download the app for free from the Apple App Store or the Google Play Store.

#### Q: How do I set up the mobile app?

A: First, you will need to set up your ID Watchdog dashboard account with your username, password, and security questions. You'll then use this information to log into the mobile app.

#### Q: What should I do if I forget my password?

A: If you forget your password, you will need to click the "Reset Password" link through your online dashboard before being able to log in through the mobile app.

### Q: Can I use the mobile app on multiple devices? How can I see which devices are linked to my account?

A: You can have any number of mobile devices linked to your ID Watchdog account. However, you will only receive push notifications to one phone or tablet. To view the list of devices you have linked, go to your online dashboard, click on your name in the upper right corner, and select "Mobile Devices."

#### Q: What do I do if receive an error message?

A: If an error message pops up, check to make sure your push notifications are enabled. To do this through the mobile app, go to your account settings and then select "Contact Preferences." To do this through the online dashboard, click your name in the upper right corner and select "Contact Information"/"Contact Settings."

#### Q: Why can't I see any threshold alerts through the mobile app?

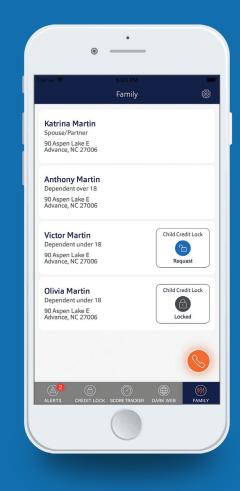
A: The ID Watchdog Threshold Alerts feature is only customizable and available through the online dashboard.

#### Q: Why can't I see my full credit report through the mobile app?

A: Complete credit report details are only available through the online dashboard.

#### Q: How do I log out of the mobile app?

A: To log out of the ID Watchdog Mobile App, select the settings icon in the right corner and then click the "Logout" button. The app will also automatically log you out after several minutes of inactivity. Access **powerful identity theft protection features** on the go — with the ID Watchdog Mobile App.



#### **Download today**

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